

Sip and Paint Party Information

This document contains information for all of our paint party types. Please read your party type, protocol and cancellation portions carefully.

Party type 1 - You Host a Private or Workplace event

Party type 2 - Join a Public venue party

Party type 3 - Join a Public Virtual party

1. Hosting Your Own Private Paint Party or Workplace Team Builder

Paint Hive Studio private parties are great for all types of events! Choose your favorite painting from our library or have us create a custom one for a fee. We will provide all the supplies: paint, brushes, canvases, easels, aprons, and FREE RAFFLE TICKETS to play Spinner BEE are all included. (Tables, chairs, drinks, & food are not included in the cost.)

Every ticket purchase is your commitment to host a sip and paint party. We use the funds to hire artists, support team members, buy supplies, pay for venues, travel expenses, etc. In the event that you want to change your appointment, we will give our earnest effort to accommodate your requests, certain circumstances may prevent a favorable outcome.

Day of event Cancellations WILL NOT BE GRANTED ANY REFUNDS; STORE CREDIT may be granted with incurred additional fee for reschedule. Please keep in mind that we have already spent your payment to produce your party. Thank you for your understanding.

Basic Party Protocol

Paint Hive Studio (PHS)

- will facilitate your private event or team builder at your designated location.
- will provide a talented art entertainer to paint with your guests.
- will provide acrylic paint, canvas, brushes, aprons, easels, and disposable black table covers (you may opt out of table covers).
- will arrive 1 or 2 hours early to set up and stay 60 to 90 minutes to clean up.

Host(ess)/Client

- will read and agree to [FAQs](#) and [Terms & Conditions](#) documents.
- will provide and set up chairs and tables.
- **will allow enough space for our 2-floor easels and 1 - 6ft table (appx 8' x 10' space)**
- **will allow us to back into the driveway for unloading and reloading our vehicle.**
- **will have guests ready to paint at the scheduled party time.**
- will have read guests count minimums.
- All registrations will be made by the host(ess)/client on behalf of guests. We cannot accept individual payments.

- PHS will have a secure payment system to complete the deposit and balance payment (CashApp, Venmo, Zelle, QuickBooks).
- All events must be booked and/or balance paid 10 days before the event to allow enough time to prepare for the event.
- If less than the minimum registered, the host(ess)/client will be responsible to pay the minimum balance.
- **The event will not take place unless the full balance is paid no less than 48 hours before the start of the event and there are no allowable refunds or transfers of previous payments.**
- The host(ess)/client may serve any refreshments of choice on their private property.
- DO NOT "BRING YOUR OWN ALCOHOL" IN PUBLIC, COUNTY OR STATE VENUES.
- Food and Beverage purchases MUST take place in public venues.
- When the host(ess)/client secures a venue, they are responsible for obtaining prior permission from the location.
- Host(ess)/client assumes all liability for hosting the paint party at a self-designated venue.
- No open alcoholic beverage containers shall leave the premises.
- No underage drinking is allowed. Underage drinking is grounds for immediate cancellation.
- It is important for the event to start and end on time. We will arrive 1 to 2 hours prior to the party setup.
- Host(ess)/client is responsible for informing guests that we will start and finish at the scheduled time.
- We will provide aprons for all of your guests. We will not assume any responsibility for guests' negligence: paint on clothing, furnishings, or any other personal items during the event.
- We will clean up whatever we brought to your event.

DEPOSIT AND CANCELLATION POLICY for all types of events

LOCAL PAINT EVENTS (0 - 100 miles from 92570)

- Required Guest count:
 - Guest count 30 mile radius is 12.
 - Guest count 50 - 75 mile radius is 50.
 - Guest count 75+ mile radius is 100.
- \$140.00 - Hold the Date Adult Party. **Initial booking fee - NON-REFUNDABLE**
- \$100.00 - Hold the Date Kids Party. **Initial booking fee - NON-REFUNDABLE**
- 25% - Hold the Date Workplace Team Builders or Fundraisers. **Initial booking fee - NON-REFUNDABLE**
- **Full Balance due 10 days before the event.**
- You MUST request **Full Balance** refunds within 48 hours **minus initial booking fees + 10%**.
- Your non-refundable initial booking fees can be forwarded and applied to your rescheduled event held within 30 days of the original booking date.
- The request MUST BE DONE VIA EMAIL to <https://www.painthivestudio.com/contact>
- There is a **\$75.00** rescheduling fee.
- NO refunds for "No Shows or Late Shows".
- Walk-ins are welcome if space and supplies permit.
- ******NOTE****** Any party booked within the 10 day window will not qualify for full cancellation refunds. Fees may be transferred to a rescheduled date held within 30 days.
- When Paint Hive Studio cancels a date due to unforeseen circumstances... we will issue refunds.
- No refunds for fully paid events if the client/host cancels. Rescheduling is possible within 30 days (reschedule fees apply).

ALL OUT-OF-AREA OR STATE PAINT EVENTS (100+ miles from 92570)

- Requires min 200 - 400 guests
- **Initial Booking** fee is 25% of total quoted cost TO HOLD YOUR DATE - **NON-REFUNDABLE**
- **Full Balance due 30 days before the event.**
- You MUST request **Full Balance** refunds within 48 hours **minus initial booking fees + 10%**.
- Your non-refundable initial booking fees can be forwarded and applied to your rescheduled event held within 30 days of the original booking date.
- We firmly require a **30-day cancellation notice**.
- The request MUST BE DONE VIA EMAIL to <https://www.painthivestudio.com/contact>
- Your non-refundable deposit can be forwarded and applied to your rescheduled event held within 30 days of the original booking.
- There is a **\$75.00** rescheduling fee.
- NO refunds for "No Shows or Late Shows".
- Walk-ins are welcome if space and supplies permit.
- ****NOTE**** Any party booked within the 30-day window of event will not qualify for full cancellation refunds.
- When Paint Hive Studio cancels any paint sessions due to unforeseen circumstances or low enrollment, you may request a full refund (cost and fees) or credit to future events.

2. Joining a "Public Venue" Paint Hive Studio Event

- Visit our "[Upcoming Event](#)" page to purchase tickets to join us at a public venue to paint.
- **Store Credit for cancellation requests within 48 hours of the event.**
- **MUST notify us by email** - <https://www.painthivestudio.com/contact>
- If paint sessions are canceled for any unforeseen circumstance or low enrollment, you may request a full refund (cost and fees) or credit to future events.
- The artist is on a firm timeline when conducting the painting sessions. If you arrive past our start time, you may have to catch up on your own. Or we can forward your fees to the next event of your choice if you reschedule.
- Every ticket purchase is a commitment to attend the event and we use the funds to hire artists, support team members, buy supplies, pay venues, and travel expenses, therefore... **Day of event Cancellations or Transfers WILL NOT BE GRANTED A REFUND.** Thank you for understanding.

3. Joining a Public Virtual Paint Event (ONLINE PAINT PARTY)

- Visit our "[Upcoming Event](#)" page to purchase tickets for a public virtual offer and [shop for supplies here](#).
- Cancellations must be made 48 hours prior to the event to receive a full refund or store credit.
- MUST notify us by email - <https://www.painthivestudio.com/contact>
- If paint sessions are canceled for any unforeseen circumstance or low enrollment, you may request a full refund (cost and fees) or credit to future events.
- The artist is on a firm timeline when conducting the painting sessions. If you arrive past our start time, you may have to catch up on your own. Or we can forward your fees to the next event of your choice if you reschedule.

- **Day of Event cancellations or no-shows WILL NOT BE GRANTED A REFUND.** Thank you for understanding.

Weather Forecast and Unlawful Activity:

- Paint Hive Studio standardly reviews weather forecasts and we will not agree to schedule an outdoor event during harsh weather conditions
- Paint Hive Studio reserves the right to stop and cancel any scheduled outdoor events if due to inclement weather. **Prorated refunds for this occurrence.**
- Paint Hive Studio reserves the right to stop and cancel any events when there is a threat or any malicious or unlawful activity present. **There will be NO refunds for this occurrence.**

Pay at the Door:

- Many times we will bring a few extra painting sets up for the late-comers. Anyone who joins your party will have to pay \$40.00 cash at the door.

OVERTIME FEES:

- **\$25.00 per half hour. If your party runs outside of your scheduled slot we will need to collect overtime fees.**

TRAVEL FEES:

- \$50 travel fee - 5 to 30 miles. From 92570
- \$60 travel fee - 31 to 50 miles. From 92570
- Additional \$2.00 per mile for events more than 51 miles away from 92570
- OUT-OF-STATE EVENTS BY QUOTE

Got Questions?

Do you do Virtual Events?

Yes. We facilitate virtual events online. Our current platform is ZOOM. Check our ["Virtual Parties"](#) tab for more information on ZOOM or Public Venue events. We also do private and public virtual events.

Can you do a private paint party at my house or another location?

Yes, we certainly can! We specialize in bringing the paint party to where you are. We will supply all art supplies, aprons and table covers, but you will need to provide tables, chairs, and refreshments for your guests. There is also a travel fee associated with mobile private events.

What will we paint at the party?

You can choose any of the paintings from our paint gallery on the website or consider having us create a custom painting. Special subjects, logos, etc are options to consider. Please note that we will simplify all complicated idea samples for custom paintings. Complex designs may not be possible during our time slots. Contact to discuss options. Custom painting charge is \$50.00 each.

Do you have class-time flexibility?

Yes. The paint parties are generally held on Friday, Saturday, or Sunday and occasional weekdays by appt.

Event start time can be flexible for private parties. Public parties are pre-scheduled times and cannot be changed. All events are required to have a minimum enrollment, or it will be canceled and/or rescheduled. So, get friends and family to join you!

How early should I arrive?

It is best to arrive 15-30 minutes prior to the event start time. Arriving early will also ensure you get a good seat as we offer seats first come first serve. Also, you will be able to get your snack and beverage ahead of time.

Do I need to bring anything to a public event?

Just an open mind, seeking creativity, and a friend or two! We supply all the materials necessary for painting.

How much does it cost?

Check our [pricing schedule here](#).

Is wine included? YES and NO (please read carefully)

For public venue events:

Menu purchases are expected for food and beverage from the restaurant or pub - this is not included in our ticket price.

For your home event:

You provide refreshments for your guests. Suggest that they bring a bottle to share.

What kind of paint do you use?

We use non-toxic acrylic paint. Acrylic paint is water-based, which means it will wash off with warm water and soap. We will provide aprons for the event, but we strongly recommend that you wear clothing that you do not mind getting a little paint on.

Do I need to paint the painting being taught?

We encourage creative expression in all forms! Feel free to modify the colors and style of the painting to match your personality or home décor.

Do I need to tip the artist or assistant?

Tips are much appreciated but certainly not expected. If you feel the artist or assistant has done a great job, then feel free to express your gratitude!

May I bring a non-painting guest to the event?

Seating is reserved for the registered attendees only. We do welcome walk-in painters to pay at the door if there is space available. Non-painting guests who wish to sit with you during the event may secure a seat for \$10.00. However, this is not guaranteed, so we strongly recommend that your friends register beforehand.

Can I order food or beverages while at the event?

Absolutely! Events held at public venues, such as bars or pubs - you should arrive early to order your refreshments before we get started. Again, food and beverage are available for purchase at public venues; it is not included in our ticket price.

Can I bring children to the event?

Teens and pre-teens are okay to paint with a ticket purchase. But keep in mind that certain adult entertainment venues may not be suitable for teens. No babies or toddlers please at any adult events. We can accommodate kids at Junior paint parties.

Adult Venue (Bars and Strip Clubs): 21 and up. ID required. To respect the relationship with our venues and their policies, we require that all classes are 21+ and therefore anyone under the age of 21 may not attend restricted events. This is to ensure that we abide by the liquor licensing laws of the venues and the satisfaction of all guests attending the class.

Family Venue: Teens and pre-teen are always okay.

If you are interested in having children participate in these events, we can always service a kids party event with appropriate refreshments.